



Role of the Board	Role of Empowerment
PERSONAL RESPONSIBILITIES	
To be sufficiently knowledgeable about the company to be able to answer for its actions.	To ensure that Directors receive all information that is relevant to discharge their duties in an accurate, timely and clear form.
To not interfere in the day to day running of the organisation.	To keep the Board of Directors regularly updated in the work of the organisation highlighting to them key issues and events when they occur at meetings and in between meetings.
To constructively challenge the issues raised at Board meetings whilst acting at all times in the best interests of the company.	To provide sufficient information and considered options to enable Directors to make informed decisions.
To make themselves available to attend Board meetings and any other duties/ role undertaken with or on behalf of the Board.	To ensure that new Directors receive a full tailored induction and thereafter relevant training to update their knowledge and skills.
STRATEGY AND DEVELOPMENT	
To develop a strategy and vision capable of delivering the objectives of the company	To provide the Board of Directors with draft proposals and options to help the Board develop a strategy and vision.
To monitor the implementation and evaluate the outcomes from the strategy.	To implement the strategy within the guidance and direction of the Board.
To ensure that the organisation has the resources in place which will deliver the objectives of the company.	To provide the Board with relevant information to enable the Board to be assured that its strategic role can be achieved.



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To work together as a Board to enable adequate time is available for substantive discussions to be held on strategic and material issues.	To work with the Chairman to ensure that agendas are compiled with relevant reports comprising sufficient information to allow the Board to consider pertinent issues in relation to its role.
GOVERNANCE, FINANCE AND PERFORMANCE	
To be assured that controls and risk management systems are robust and defensible.	To provide regular updates to the Board on risk issues providing assurance as to how these are managed and mitigated.
To be satisfied of the integrity of financial information.	To provide regular financial updates to the Board to allow it to be assured that its work can be undertaken within current financial resources and allow it to plan from an informed position.
To monitor performance of the company against any mutually agreed indicators and evaluation reports.	To provide on a regular basis performance information.
To ensure that any obligations to the commissioning contract held by Empowerment to deliver local Healthwatch are met.	To raise awareness with the Board of Directors of the details of the commissioning contract and the obligations attached to it.
STATUTORY HEALTHWATCH DUTIES	
To identify issues and themes from information provided from Empowerment on behalf of the people of Blackpool regarding their views and concerns about their local health and social care services.	To enable the people of Blackpool to share their views and concerns about their local health and social care services and provide this information to the Board to allow it to identify issues and themes.



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To provide authoritative, evidence-based feedback to organisations responsible for commissioning or delivering local health and social care services.	To provide the people of Blackpool with information about choice and access to their local health and social care providers and to signpost them to organisations who can advise and support them when things go wrong with their health and social care.
To alert Healthwatch England and / or the Care Quality Commission regarding concerns about specific care providers.	To communicate any relevant feedback on behalf of the Board to organisations responsible for commissioning or delivering local health and social care services.
To provide the Blackpool Health and Wellbeing Board with evidence and information to ensure the views and experiences of the people of Blackpool, inform the Blackpool Joint Strategic Needs Assessment (JSNA) and the associated Health and Wellbeing strategy.	To provide the Board with the evidence and information required to enable the Directors to draw conclusions and then to communicate this feedback to the Health and Well Being Board or if this was being communicated by the Chairman to support her in undertaking this.